



BOOK DIRECT:
www.restassuredoorcounty.com

26 N 3rd Ave
Alley Upper Unit
Sturgeon Bay | Door County

MAX OCCUPANCY: 2
WIFI: KELLIOT
Password: 9205590504

Hi!

I would like to welcome you to Door County; It is our pleasure to host your family and friends. Door County holds a special place in so many hearts around the globe and we would love to help you and your crew see and experience all that Door County has to offer! We take great pride in creating a place where you and your loved ones can make long and lasting memories while visiting the peninsula, so if there is anything you need or have issues with please do not hesitate to call or text!

We hope you enjoy your time in the Door and don't forget to pre-book your stay for next year!

Cheers,
Kelly Avenson
RestAssure, LLC

Manager: Kelly Avenson | 920-559-0504
Maintenance: Elliot Goettelman | 920-333-0323
E-mail: restassuredc@gmail.com

IN CASE OF LIFE THREATENING EMERGENCY CALL 911

Non-emergency

Police	920-746-2450
Fire	920-746-2916
Rescue/Ambulance	920-743-5461
D.C. Sheriff	920-746-2400

WPS

Door County thunderstorms can come up quick and be severe, in case of power outage feel free to call WPS for estimated time for power to be restored. Make sure a breaker was not tripped during the storm if your appliance do not come back on after a power outage.

Customer Service:	800-450-7260
24-Hour Emergency:	800-450-7280 Gas
24-Hour Emergency:	800-450-7280 Electrical

LOCKED OUT	920-559-0504
-------------------	--------------

Ministry DC Medical Center	920-743-5566
330 South 16th Place	

North Shore Medical Center	920-746- 0510
330 South 16th Place	

Aurora Health Care + Urgent Care	920-746-7200
---	--------------

Poison Center	800-222-1222
----------------------	--------------

Coast Guard	920-746-2860
--------------------	--------------

.HOUSE RULES.

NO SMOKING INSIDE

Failure to comply will result in lost deposit + possible additional cleaning fees

LINENS + TOWELS

We provide all necessary bedding and one set of bath towels per guest

PETS

No Pets

HAIR DRYER

Located in the glass cabinet outside of the bathroom

SOAPS

We provide hand and dish soap

SHOWER

- Please make sure the shower door fully shuts while showering
- Leave the shower door ajar after showering

TRASH

Please place trash in bins behind the garage

COURTYARD

The courtyard is a shared space between the retail business and two rental units, feel free to enjoy it. Please make sure to pick up after yourself. 😊

SMOKING

No Smoking in the courtyard.

AC UNIT

There is a portable AC unit located in the living room area of the unit. We also provide floor fans to help circulate that cool air.

FIRE PLACE

- **ATTENTION:** Turn the fire place OFF when leaving the unit.
- See following pages to set the thermostat to automatically kick on/off at a desired temp.

HEAT / AC

- There is a thermostat in the living room and bedroom.
- Please return the thermostats to the temp/setting it was when you arrived.
- Do not turn the AC unit below 69, as it will overwork the unit and will not cool well.
- On hot days:
 - Close all windows and curtains, including the curtain between the stairwell and the main living space.
 - Turn the AC unit fan to LOW and to 69
 - Keep the fans running to keep the air circulating.

.TROUBLESHOOTING.

HOW TO USE THE TV

1. Use the large remote to power on/off and adjust the volume
2. Hit the “home” icon on the ROKU (small remote) to activate ROKU
3. Streaming Apps provided
 - a. ROKU TV Channel - offers basic TV/News Channels
4. Log into your streaming apps

BLOWN FUSE

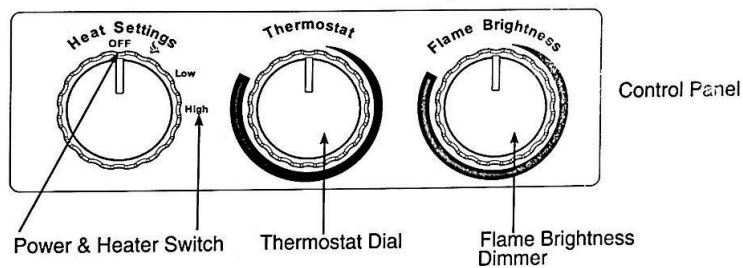
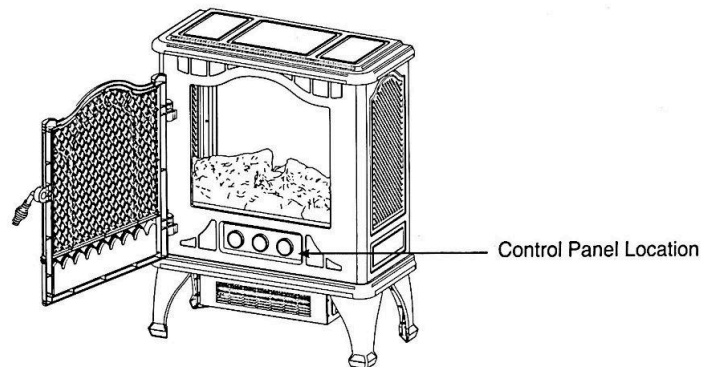
- We have found that sometimes when the AC unit or Fireplace is running, and someone is blowdrying their hair, the circuit might trip a breaker.
- The fuse box is located in the garage directly under the unit. That door is open and the fuse box is located on the wall to your left as you enter the main garage area.

DOOR NOT LOCKING/UNLOCKING

- Make sure to pull the door tight and re-enter the code and hit the lock icon.

HOW TO USE THE FIREPLACE

OPERATION INSTRUCTIONS



FUNCTION	FUNCTION OPERATION/INSTRUCTION
Power & Heater Switch	<ol style="list-style-type: none">1. This switch turns on and off the main power.2. Two heat settings: 1000W or 1500W. Switch the knob to desired heating mode.3. This switch needs to be on (fire icon) in order to turn on the flame effect.
Thermostat Dial	<ol style="list-style-type: none">1. Set the thermostat knob by turning clockwise to allow the heater to warm up the room.2. When the desired comfort level is reached, lower the thermostat knob counter clockwise until the unit shuts off.3. The heater will now automatically maintain the desired comfort level by cycling the heater on and off. <p>Note: Day to day changes in room or outdoor temperatures can affect the thermostat. Readjust the thermostat if needed.</p>
Flame Brightness Dimmer	<ol style="list-style-type: none">1. Turning the dial clockwise will increase the brightness of the flame effect.2. Turning the dial counter clockwise will decrease the brightness of the flame effect.

TROUBLESHOOTING GUIDE

Problem	Root Cause	Corrective Action
1. No power, switches do not light up.	1. Power cord was not plugged into the outlet	1. Check that unit is plugged directly into a standard 120 volt outlet.
2. Stove does not turn on manually.	2a. No incoming power from the electrical wall socket or switches.	2a. Check circuit breakers and move unit to another outlet.
	2b. Improper operation.	2b. Manually press main power button from front of unit.
3. Flames are not bright.	3a. Normal operation.	3a. Turn brightness dimmer knob until desired brightness is achieved.
	3b. Defective dimmer switch.	3b. Replace dimmer switch.
4. Heater is not turning off.	4. Defective Thermostat.	4. Replace Thermostat.
5. Heater is not turning on.	5a. Improper operation.	5a. Manually press main power button on front of unit.
	5b. Defective switch.	5b. Replace heater switch.
6. Not producing enough heat.	6a. Power strip/surge protector/extension cord being used.	6a. Plug unit directly into the wall.
	6b. Location of unit.	6b. Make sure unit is located on an interior wall.
7. Unit blows cool or cold air.	7. Defective heater blower motor.	7. Replace heater/blower Assembly.
8. Noise with heater on.	8a. Dirty heater blower motor.	8a. Gently vacuum heater blower vents.
	8b. Defective heater blower motor.	8b. Replace heater/blower Assembly.
9. Noise with flames on and heater off.	9. Defective flame generator drive motor.	9. Replace flame generator drive motor.
10. Power cord gets warm.	10. Normal operation	10. Check your heater cord and plug connections. Faulty wall outlet connections or loose plugs cause the outlet or plug to overheat. Be sure the plug fits tight in the outlet. Heaters draw more current than small appliances, overheating of the outlet may occur even if it has not occurred with the use of other appliances. During use check frequently to determine if your plug outlet or faceplate is HOT! If so, discontinue use of the heater and have a qualified electrician check and /or replace the faulty outlet(s).
11. Is it safe to place unit on carpet?	11. Product Inquiry.	11. It is safe to place unit on carpet but make sure any flammable items are at least 3 feet away from front and sides of the unit.
12. Heater doesn't work, but Power and Heater switches are in the "ON" position and thermostat is set on the highest level.	12. The thermal protector has tripped.	12. Turn all switches to the "OFF" position and unplug the unit from the wall outlet for 5 minutes. After 5 minutes, plug the unit back into wall outlet and operate as normal.

.CHECK-OUT.

10:00AM

Check-out is at 10:00 am, no late check-outs between Memorial Day and Labor Day. Many of our guests like to get a head start on their departure to avoid traffic, if you happen to check out early please shoot us a text @ 920-559-0504 with the name of the property and your departure time so I can update my cleaning staff!

WINDOWS/DOORS

Please make sure all windows and doors are shut and locked upon departure

THERMOSTAT- HEAT

- Bedroom - OFF
- Livingroom - 60

THERMOSTAT - AC UNIT

- Turn off Unit

TRASH

Please take kitchen garbage/recyclables to the large commercial bin behind the building

KITCHEN

Remove all food from the refrigerator

Unplug coffee pot and toaster

Wash all dishes

LIGHTS

Please turn off all indoor and outside lights

LINENS / TOWELS

- Please DO NOT make the bed nor remove the linens from the bed.
- Place all towels in the shower
- Leave shower door ajar

.EXPLORE THE DOOR.

JEFFERSON SHOPPES

- 5th and J
 - Coffee House + eats
- Monticello
 - *A bountiful boutique*
- Door County Stamps
- Honey Pickers
 - Antiques & Restore

HISTORIC THIRD AVENUE

- T.A.P | Third Avenue Playhouse
- On Deck
 - *M & W Clothing + Shoes*
- The Artist Guild
 - *All things art-related*
- Door County Eye Associates
- Hallmark
- The Quilt Shop
- Pohs Corner Pub
- Door County Traders
 - *Antiques & Consignment*
- Invidia
 - *Aveda Hair Salon*
- Door County Confectionery
- KICK Coffee
- Cornucopia
 - *Kitchen & Home Goods*
- Brick Alley
 - *Home Decor*
- CRATE
 - *Sushi & Americana*

- Del Santos
 - *Italian*
- Wilkins and Olander
 - *Clothing & Accessories*
- Inn at Cedar Crossing
 - *All-around great food & drink*
- Within Things
 - A curiosity shop (lower level of Fairfield building)
- Door County Candy
- Novelty Book Store
- Joe's Barber Shop
- Bliss Marketplace
 - Multiple shops in one space on three levels!
- Reclaimed and Co.
 - *A Door County Collective | a local artist collective*
- Door County Fire Co.
 - *Bar and Food*
- Red Room
 - *Local watering hole*

- Healthy Way Market
 - *Local, Organic foods + Supplements*
- The Pearl - *A Collective*
- Morning Glory on the Bay | *Breakfast + Lunch*

- Sōme - Art Gallery
- Between Two Bridge - Art Gallery
- Cutting Boards and More

THE CREATIVE DISTRICT - 2nd Ave

- Popelka Trenchard
 - Glass Studio + Gallery
 - 2nd Ave
- Margaret Lockwood Gallery
 - 2nd Ave
- Tamborine Lounge
 - Intimate Music venue
 - 2nd Ave
- Stone Harbor Tiki Bar
 - 1st Ave

THE WESTSIDE

- Bayshore Outfitters
 - Clothing + Shoes + Bike/Kayak rentals
- Door County Boat Rentals
- Sonny's Pizzeria
 - Family-friendly + outdoor patio w/ music
- Kanara - Homemade Indian Food (inside the gas station)
- Clippers Mate | Salon Ally Katz
- Madison Wine & Gifts Shop
- LAWLSS - Gourmet Coffee
- Bayside Bargains

- Northern Territory
 - Furniture + Home decor
- TJ Simon Jewelry
- Get Real Cafe
 - Specializes in fresh juices & organic lunches
- Kitty O'Reilly's | Irish Pub
- Wild Cherry | Home goods restore
- Glas Coffee House
- Door County Maritime Museum
- Door County Fireboat

ALL OF DOOR COUNTY

KID | FAMILY-FRIENDLY

- The Farm | Animal Farm
- Plum Loco | Animal Rescue Farm
- Skyway Drive-In theater
- Hands-on Art Studio
- Peninsula Art School
- Sunset Park + Beach
- Otumba Park + Beach
- Johnson Fun Park
- Pirate's Cove Adventure Golf
- Red Putter
- Egg Harbor Fun Park
- Salty Seagull
- Ferry Ride to Washington Island
- Maritime Museum
- PC Junction
- Door County Historical Society Museum
- Door County Fireboat Cruises
- Charter Fishing
- YMCA
 - kids play room + pool + 2 full gyms
 - \$8 day pass
- Door County Library | kids play area
 - FREE
-

WINTER FUN

- Feed the Chickadees at Peninsula State Park - bring your own bird seed!

PARKS + HIKING

- Potawatomi
- Sunset Park + Beach
- Otumba Park + Beach
- Whitefish Dunes
- Cave Point
- Sturgeon Bay Canal Beach
- Peninsula State Park
- Door County Land Trust properties | Download the app
- Newport Park
- Egg Harbor Park + Beach
- Fish Creek Beach
- Sister Bay Beach
- Bird Sanctuary + Feed the Chickadees in season

•

GOLF COURSE

- 27 Pines
- Idlewild | closest golf course
- Cherry Hills
- Alpine
- Horseshoe Bay
- Stonehenge
- Maxwelton Braes
- Bayridge
- Peninsula State Park
- Deer Run | Washington Island

•

THEATERS

- T.A.P | Third Avenue Playhouse
- Northern Sky Theater
- Door County Auditorium
- Peninsula Players
- Door Shakespeare

HOST FAVORITE STOPS

- Kitty O'Reilly's | Fun atmosphere
- Stone Harbor for Sunday Funday
- Del Santos
- Door County Brewing Co.
- 5th & J Coffee House
- Kick Coffee
- Any of the Galleries dotting the peninsula
- The Land Trust Properties are amazing to explore
- Exploring Washington Island
 - Get your bitters card!
- Renting a boat or pontoon
- Silent sport rentals
 - SUP
 - Kayak
- Charter Fishing
- Hatch Distillery
- Bearded Heart Coffee
- Wild Tomato | Dine-in or Carry-out

SOUTHERN DOOR BEACH

- Haines Beach

THINGS TO DO

- Sherwood Lighthouse
- Potawatomi State Park + Lookout Tower
- Peninsula State Park + Eagle Tower
- Door County Granary